

Future Lives Pathways to Independence

Key Messages

August/September 2014

Programme Headlines

- We are designing the first version of the **website** and will be seeking input from everyone to inform design of the second version
- We are looking for ideas for what to call the website – there is a **small prize** for the best suggestion!
- New Models of Care is nearing the final **model for a new way of providing** Adult Social Care
- We will be arranging a series of **communication events** from October to December to bring people up to date on progress and get feedback on how best to implement the changes arising from Future lives and the Care Act – these will be for staff, partners, providers , service users and carers

Care Act

- We have been working with staff to **develop a training programme** to ensure that staff are prepared for implementation of the Care Act from 01 April 2015
- We will be using training materials developed nationally and locally
- Getting everyone trained in a short period of time is a challenge so we will need people to be flexible and take advantage of the training opportunities available
- Detailed information will start coming out to all from September

Cross cutting project:

Digital access and digital inclusion

- We are going to start **testing the new website** with staff, partners, service users, carers and the public to make sure that is easy to understand and use
- The website will include **information and advice** about how to stay healthy and independent and plan for old age, and where to find support in local communities
- It will also include an **online supported self assessment** for adult social care
- And an **e-marketplace** with details about care services available in Worcestershire
- On 30 September we are holding a launch event for **Go On Worcestershire**, to inspire partners across the County to get involved with digital inclusion
- We are also planning a series of events for **Get On line** week starting 13 October when lots of venues will be open for people to find out more about getting help to get on line

Project update:

5

New models of care – assessment & case management

- With the help of staff we have completed a final draft of the new model of assessment and case management
- It will have **implications for practice** for all staff
- We intend to **share the new model** with service users and carers in order to get feedback
- We have had some really **helpful feedback from staff** so far
- We have begun thinking about the **new teams** that we will require for the new model - including opportunities for further integration with the NHS
- We are also thinking about the **technology required** to support the new model including updates to Framework I and the potential to develop joint health and social care plans

Project update:

6

New models of care – social care market development

- We are reviewing our financial systems to make it easier for people to use their personal budgets and direct payments to **choose** services
- We are continuing to hold **market development sessions** to help providers understand opportunities to offer adult social care services both to Council funded users and self-funders, and how they can evolve their business model to be able to operate in the new system
- The new **website** will include an **e-marketplace** that will present information about the services available for people, including details about quality and price, feedback from service users and over time the ability to purchase services online
- We are continuing to strengthen **quality assurance** of external adult social care providers

Project update:

7

New models of care – social care market development Implications for in-house provider services

- The Council made a decision about the future of our in-house adult social care services on 17 July
- Based on this we are developing a plan and timetable for re-commissioning each of the services
- Where possible the transition of all services to new providers should be completed or underway by April 2016
- We will continue to communicate and consult as appropriate with those staff, service users and carers who are affected by the decision

Well Connected

8

- Future Lives is one of six major change programmes across health and adult social care that are now part of the overarching Well Connected programme
- The others are:
 - Urgent Care
 - Out of hospital care
 - Specialised Services
 - Future of Acute Services
 - Child and Young People's Plan
- Well Connected will help us to integrate and improve services and realise our ambitions as one of the 14 national **integration Pioneers**
- Well Connected is a partnership between the Council, the local NHS and the voluntary sector and is overseen by the Health and being Board and its sub-groups

Better Care Fund

- The Better Care Fund (BCF) is a national initiative to help integrate health and adult social care
- The BCF is not new money: it is created by pooling existing funding between the NHS and local authorities
- Health and Well-being Boards are required to agree how it is used
- National policy on how it is to be spent is evolving - spending it differently will require some difficult decisions about which services have to stop
- The Council and the CCGs are exploring:

How to create a genuinely pooled budget for the health and adult social care of the highest risk people and use this to commission integrated services	How to integrate services around these highest risk individuals with a shift of care out of hospital and into communities and people's homes
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Savings/Financial Planning

- All local authorities are facing substantial financial pressures and are having to make funding reductions in adult social care
- The Council's **medium term financial plan** requires DASH to make savings of around £32M during the 2014/15 - 2016/17 period
- And it is likely that **further savings** will be required across the Council, including DASH, up to 2017/18
- Making savings at this scale will require substantial changes to services and some difficult decisions
- Cabinet and Directors are meeting during the week commencing 15 September for Corporate Strategy planning where the challenges will be discussed further
- The Council will **continue to meet its legal duties** and ensure that those with the greatest needs are supported - but may have to do this differently

Communications

- We want to work with partners, staff, individuals and communities to reshape services - so it is important that we have your views
- We are planning staff, service user and carer events over the autumn to make sure that we talk to everyone who has an interest
- There are various ways to get in touch with us:

Website: www.worcestershire.gov.uk/futurelives

Email address: Futurelives@worcestershires.gov.uk

Twitter: #futurelives

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